

Published 19 January 2023

17 November 2017

During a routine inspection

This inspection was carried out on 17 November 2017 and was unannounced.

The home provides care and support for up to twelve people with learning disabilities and/or autism. People who used the home had moderate to low care needs, with some now needing consideration as elderly people having lived at the home for over thirty years. At the time of our inspection there were twelve people living at the home. The home consisted of two houses next door to each other with accommodation split over two floors. There was one bedroom on the ground along with communal living space and the rest of the bedrooms were on the first floor.

[See full summary of 17 November 2017 report](#)

[Download full inspection report for Overcliffe House - PDF - \(opens in new window\)](#)

Published 11 January 2018

30 September 2016

During a routine inspection

We undertook an unannounced inspection of Overcliffe House on the 30 September 2016.

Overcliffe House is a care home providing personal care and accommodation for up to twelve adults with learning disabilities and autism.

At our last inspection on 6 March 2015 the service met the regulations inspected.

There was a registered manager in post. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are

[See full summary of 30 September 2016 report](#)

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Published 16 November 2016

6 March 2015

During an inspection looking at part of the service

One inspector conducted this inspection. This was a follow up to our inspection of 12 June 2014 where we identified that people did not always experience care and support that met their

needs and protected their rights because assessments and documentation of needs were not always recorded. The provider wrote to us and told us they would be compliant by 8 July 2014. At the time of our visit all people living in the home were attending a day centre and the majority of staff were with them.

We spoke with the registered manager and deputy manager to follow up on the actions they had

[See full summary of 6 March 2015 report](#)

[Download easy to read version for Overcliffe House - PDF - \(opens in new window\)](#)

[Inspection Report published 13 May 2015 for Overcliffe House - PDF - \(opens in new window\)](#)

Published 13 May 2015

12 June 2014

During a routine inspection

One inspector conducted this inspection. We used a number of different methods to help us understand the experiences of people using the service, because some of the people who lived there had complex needs which meant they were not always able to tell us about their experiences. We considered all the evidence we had gathered under the outcomes we inspected. We used the information to answer the five questions we always ask; Is the service caring? Is the service responsive? Is the service safe? Is the service effective? Is the service well led?

[See full summary of 12 June 2014 report](#)

[Inspection Report published 08 July 2014 for Overcliffe House - PDF - \(opens in new window\)](#)

Published 8 July 2014

17 December 2013

During a routine inspection

Most of the people using this service had limited verbal communication and were not able to tell us directly about their experiences of the service. Two people spoke with us and we observed people interacting positively with staff in a range of activities. One person said they 'were very happy at the home and liked the activities'.

We spoke with relatives of three people. One person told us 'the service was very good and they were very impressed with the very experienced staff and amount of activity'.

[See full summary of 17 December 2013 report](#)

[Inspection Report published 18 January 2014 for Overcliffe House - PDF - \(opens in new window\)](#)

[Download easy to read version for Overcliffe House - PDF - \(opens in new window\)](#)

Published 18 January 2014

25 March 2013

During a routine inspection

Most of the people who used this service had limited verbal communication and therefore were not able to tell us directly about their experiences of the service. However, some people were happy to talk with us and told us that they were involved in a wide range of activities and interests. One person told us that they were able to plan their activities on a monthly basis. We were told by one person that they "were very happy...the staff are really nice".

One person told us that they had recently been involved in a review of their care and felt that staff listened to and respected their opinions.

[See full summary of 25 March 2013 report](#)

[Inspection Report published 17 May 2013 for Overcliffe House - PDF - \(opens in new window\)](#)

Published 17 May 2013

4 January 2012

During a routine inspection

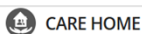
Most of the people who used this service had limited verbal communication and therefore were not able to tell us directly about their experiences of the service.

People told us that they were involved in a wide range of activities and interests. One person showed us some intricate embroidery that they were doing. Another person said that they liked taking photographs. We looked at some of their photographs which showed the many local and far away places that they had been to.

[See full summary of 4 January 2012 report](#)

[Inspection Report published 1 February 2012 for Overcliffe House - PDF - \(opens in new window\)](#)

Published 1 February 2012



CARE HOME

Overcliffe House

[Overall: Requires improvement](#)

30 Overcliffe, Gravesend, DA11 0EH (01474) 558871

Provided and run by: [National Autistic Society \(The\)](#)

Overview

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Registration details

The location ID for Overcliffe House is 1-134621142.

CQC register Overcliffe House to carry out these legally regulated activities. [Contact us](#) if you think Overcliffe House is operating services not listed here.

Type of service

Residential homes

Service specialism

Caring for adults over 65 yrs

Caring for adults under 65 yrs

Learning disabilities

Local authority

Kent

Monitored services

CQC register Overcliffe House to carry out the following legally regulated services here:

Accommodation for persons who require nursing or personal care

Miss Candice York is responsible for these services.

Terms of this registration relating to carrying out this regulated activity

The Registered Provider must not provide nursing care under Accommodation for persons who require nursing or personal care at Overcliffe House.

The Registered Provider must only Accommodate a maximum of 3 service users at Overcliffe House.