

# Management Scheme

## Super Young Minds – Children’s Residential Care Home

### Property Address:

67 Painters Ash Lane, Northfleet, Gravesend, Kent, DA11 8EG

### Property Description:

The property is a 4-bedroom residential dwelling with two bathrooms on the first floor, one bathroom on the ground floor, and a detached outbuilding. The home will operate in a domestic, family-style setting.

### Purpose

This Management Scheme sets out how the children’s residential home will be managed to ensure minimal disturbance to neighbouring residents and to maintain the residential character of the area.

## 1. Introduction

The home will operate as a small, supervised children’s residence, providing a stable and supportive environment. The management approach prioritises safeguarding, supervision, and positive community relations. The scheme will be reviewed regularly and informed by regulatory oversight, including Ofsted inspections.

## 2. Staffing and Supervision

- The home will be staffed **24 hours a day, 7 days a week**.
- A minimum of **two trained staff members** will be on duty at all times.
- Staff are trained in safeguarding, behaviour management, de-escalation, noise management, first aid, and community awareness.
- Shift patterns are structured to ensure continuity of care and supervision.
- A senior staff member or Registered Manager will oversee daily operations.

## 3. Resident Management

- Residents will be supported to understand expectations around respectful behaviour within the home and the wider community.
- Quiet hours will be observed between 11:00pm and 7:00am.

- Staff will actively supervise and manage behaviour to prevent excessive noise or disturbance.
- Outdoor activities will be supervised and managed appropriately to minimise impact on neighbours.

#### **4. Visitor Arrangements**

- All visitors will be required to sign in and out and will be supervised.
- Visiting hours will generally be limited to 8:00am – 10:00pm.
- Visitors will be briefed on expected conduct and noise considerations.

#### **5. Use of Outbuilding**

- The outbuilding will be used for ancillary domestic purposes only, such as storage or supervised activity space such as therapy or gym.
- It will not be used for staff accommodation or activities likely to generate noise or disturbance.

#### **6. Communication with Neighbours**

- Neighbours will be provided with a dedicated contact number for any concerns.
- Open communication with the local community will be encouraged, including engagement with local neighbourhood initiatives where appropriate.

#### **7. Incident Management**

- Any incidents with potential external impact will be logged and reviewed by management.
- Immediate action will be taken to address issues and prevent recurrence.
- Ongoing staff training will support effective incident management.

#### **8. Environmental Management**

- The property will be maintained to a high standard, including gardens and external areas.

- Waste will be managed in line with local authority requirements.
- Landscaping and upkeep will ensure the property remains in keeping with neighbouring homes.

## **9. Review and Monitoring**

- Feedback from neighbours, staff, and regulators will inform updates.

