

Management Scheme

Super Young Minds – Children’s Residential Care Home

Property Address:

67 Painters Ash Lane, Northfleet, Gravesend, Kent, DA11 8EG

Property Description:

The property is a 4-bedroom residential dwelling with two bathrooms on the first floor, one bathroom on the ground floor, and a detached outbuilding. The home will operate in a domestic, family-style setting.

Purpose

This Management Scheme sets out how the children’s residential home will be managed to ensure minimal disturbance to neighbouring residents and to maintain the residential character of the area.

1. Introduction

The home will operate as a small, supervised children’s residence, providing a stable and supportive environment. The management approach prioritises safeguarding, supervision, and positive community relations. The scheme will be reviewed regularly and informed by regulatory oversight, including Ofsted inspections.

2. Staffing and Supervision

- The home will be staffed **24 hours a day, 7 days a week**.
- A minimum of **two trained staff members** will be on duty at all times.
- Staff are trained in safeguarding, behaviour management, de-escalation, noise management, first aid, and community awareness.
- Shift patterns are structured to ensure continuity of care and supervision.
- A senior staff member or Registered Manager will oversee daily operations.

3. Resident Management

- Residents will be supported to understand expectations around respectful behaviour within the home and the wider community.
- Quiet hours will be observed between 11:00pm and 7:00am.

- Staff will actively supervise and manage behaviour to prevent excessive noise or disturbance.
- Outdoor activities will be supervised and managed appropriately to minimise impact on neighbours.

4. Visitor Arrangements

- All visitors will be required to sign in and out and will be supervised.
- Visiting hours will generally be limited to 8:00am – 10:00pm.
- Visitors will be briefed on expected conduct and noise considerations.

5. Use of Outbuilding

- The outbuilding will be used for ancillary domestic purposes only, such as storage or supervised activity space such as therapy or gym.
- It will not be used for staff accommodation or activities likely to generate noise or disturbance.

6. Communication with Neighbours

- Neighbours will be provided with a dedicated contact number for any concerns.
- Open communication with the local community will be encouraged, including engagement with local neighbourhood initiatives where appropriate.

7. Incident Management

- Any incidents with potential external impact will be logged and reviewed by management.
- Immediate action will be taken to address issues and prevent recurrence.
- Ongoing staff training will support effective incident management.

8. Environmental Management

- The property will be maintained to a high standard, including gardens and external areas.

- Waste will be managed in line with local authority requirements.
- Landscaping and upkeep will ensure the property remains in keeping with neighbouring homes.

9. Review and Monitoring

- Feedback from neighbours, staff, and regulators will inform updates.

