

Noise Management Plan

Noise Management Plan for Super Young Minds (Children's Residential Care Home)

Property Address:

Super Young Minds, 56 Colyer Road, Northfleet, Gravesend, Kent, DA11 8AY

Purpose:

To detail measures to manage noise from inside and outside the house and procedures for dealing with complaints.

1. Introduction

This Noise Management Plan aims to minimise noise disturbances originating from the children's residential care home at 56 Colyer Road. It includes measures to control noise and procedures for addressing noise complaints from the community.

2. Noise Control Measures

Inside the House:

- **Quiet Hours:** Quiet hours will be enforced from 11:00 PM to 7:00 AM daily
- **Noise Restrictions:** Noise-generating activities (e.g., music, loud conversations) will be restricted during quiet hours.
- **Noise-Reducing Materials:** Internal doors and windows will be fitted with noise-reducing materials where possible.
- **Monitoring:** Staff will monitor noise levels and take immediate action to reduce excessive noise.

Outside the House:

- **Supervised Outdoor Activities:** Outdoor activities will be supervised and scheduled to minimise noise during early mornings and late evenings.
- **Restricted Use of Outdoor Areas:** The use of outdoor areas will be restricted during quiet hours.
- **Noise Barriers:** Noise barriers or fences will be installed if necessary to reduce noise transmission to neighbouring properties.
- **Garden Maintenance:** Regular garden maintenance will ensure that equipment is used at appropriate times to minimise disturbance.

3. Monitoring and Enforcement

- **Regular Checks:** Regular checks will be conducted to ensure compliance with noise control measures.
- **Staff Training:** Staff will be trained to manage and mitigate noise issues effectively.
- **Noise Log:** A noise log will be maintained to record any incidents and actions taken.

4. Complaints Procedure

- **Dedicated Contact Number:** A dedicated contact number will be provided to neighbours for noise complaints.
- **Complaint Logging:** All complaints will be logged and investigated within 24 hours.
- **Immediate Action:** The staff member on duty will address the complaint immediately and take corrective actions.
- **Follow-Up:** Follow-up communication will be made with the complainant to ensure the issue has been resolved satisfactorily.

5. Community Engagement

- **Regular Meetings:** Regular meetings with neighbours will be held to discuss any concerns and update them on actions taken.
- **Feedback Incorporation:** Feedback from the community will be used to improve noise management practices.

6. Incident Response

- **Incident Review:** Any significant noise incidents will be reviewed by management.
- **Immediate Measures:** Immediate measures will be taken to address the cause of the noise.
- **Staff Training:** Staff will receive training on how to handle noise-related incidents and complaints.

7. Review and Improvement

- **Monthly Review:** The Noise Management Plan will be reviewed quarterly and updated based on feedback and incident logs as part of the health and safety monthly meeting.
- **Continuous Improvement:** Continuous improvement will be sought by incorporating best practices and new technologies for noise reduction.
- **Stakeholder Involvement:** Stakeholders, including local residents and authorities, will be involved in the review process to ensure comprehensive noise management.