

Hi [Taran],

Thanks for choosing to register your development with Openreach. Your site has access to the latest Full Fibre gigabit capable infrastructure, enabling ultrafast speeds for your new build home. Your required contribution for Full Fibre infrastructure to your Site is £2,000 + VAT.

Gigabit capable infrastructure is now required in all new build properties across England & Scotland in line with the legal changes to the **England Building Regulations 2010** and the **Building (Scotland) Regulations 2004**. This change came into affect in **England from 26th December 2022 & in Scotland from 1st January 2025** and applies to all new homes gaining planning permission after these dates. Openreach Full Fibre infrastructure is fully compliant with the legislation.

To continue your site registration, please complete and return the attached New Sites offer letter. Once you've filled in all the relevant yellow fields, reply to this E-mail with your signed agreement as soon as possible and we'll progress your application. Upon receipt of the signed contract an invoice will be issued & payment will be required within 30 calendar days.

Please note that in some exceptional circumstances, the services Openreach provide relating to new build properties, renovations and alterations may be subject to either zero rate (or a lower rate of) VAT. Attached is an information sheet which provides details of where you can find further guidance from HMRC. If you believe the work you have requested is eligible, please make us aware of this when returning the signed contract.

**Please be advised, it is important that we receive a signed and completed contract returned promptly on all developments before we can proceed with the build of your Site. To connect your site, we will have to carry out some work within the Public Highway. The actual amount of work required within the Public Highway will vary site by site, so we require a minimum of 3 months lead time from when you sign and return the contract to your First Service Date (FSD). Where your First Service Date (FSD) is less than 3 months from the date that we have received your signed and completed contract back we will set your FSD on our systems to be 3 months from the date of your contract return. Your prompt return will help us to prevent any delay to the completion of our works and any subsequent delay to the connection of communications services to your end user customers.**

Kind Regards,

FND Customer Experience

# openreach

Web: [openreach.co.uk](https://openreach.co.uk)

**We're the people that make the network** as the nation's largest wholesale broadband network, we're rolling out Ultrafast Full Fibre broadband across the UK. It's our fastest and most reliable broadband yet, and we're well on our way to making it available to 25m homes and businesses—building the UK's fibre future. [Check to see when Ultrafast Full Fibre may be available at your address](#)



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