



Planning Services
Gravesham Borough Council

Email: planning.reps@gravesham.gov.uk

Your ref
20240746

Our ref
DSA000037118

Date
25 October 2024

Contact
Tel 0330 303 0119

Dear Sir/Madam,

Proposal: Installation of a trade effluent balancing plant.

Site: Prepworld, Unit K, Springhead Enterprise Park, Northfleet, Gravesend

Thank you for your letter dated 9th September 2024.

Southern Water has examined the documents which have been presented as evidence and can confirm the following point.

This permit is outside our Total Control Zone so it will not pose an issue to any of our groundwater abstractions. However, you will need to apply for a Trade Effluent Licence.

Trade effluent is any liquid waste (effluent) discharged into our sewers from a business or industrial process. This includes any waste water derived from a production process or from washing down or cooling activities including wastes from public funded activities such as municipal landfills. This can be best described as anything other than domestic sewage (toilet, bath or sink waste) or uncontaminated surface water and roof drainage (rainwater).

<https://www.southernwater.co.uk/retail/trade-effluent-retailer>

The Trade Effluent application process for non-household (NHH) customers has changed since April 2017. This was a government decision to open the Market to competition.

In order to apply for a consent, you will need to engage a Retailer and submit the application through them.

Southern Water (SWS) is still the owner of assets (Wholesaler), but all administrative or billing matters are conducted by the Retailer of your choice.

Attached is a link to the Open Water website that lists Retailers available. Please note that not all



Retailers will provide a Trade Effluent service. www.open-water.org.uk/for-customers/find-a-retailer/suppliers/english-water-and-wastewater-retailers

Once we have received an application via your appointed water retailer, we have 2 months to issue a consent or refuse the application. Any requirement to discharge directly to the environment will require a permit/consent from the Environment Agency.

For further advice, please contact Southern Water, Southern House, Yeoman Road, Worthing, West Sussex, BN13 3NX (Tel: 0330 303 0119).

Website: southernwater.co.uk or by email at: SouthernWaterPlanning@southernwater.co.uk

Yours faithfully,

Future Growth Planning Team
Developer Services

southernwater.co.uk/developing-building/planning-your-development