

Dear Sir or Madam,

I live in the ME3 7JY postcode area , & have received the included email from Southern Water. I think you need to consider this in connection with the two following Planning Applications: 20250889, & 20260223. Please acknowledge receipt of this email.

Yours sincerely

[Redacted Signature]

----- Original Message -----

From: Southern Water <news@message.southernwater.co.uk>

To: [Redacted]

Date: 07/05/2026 17:03 BST

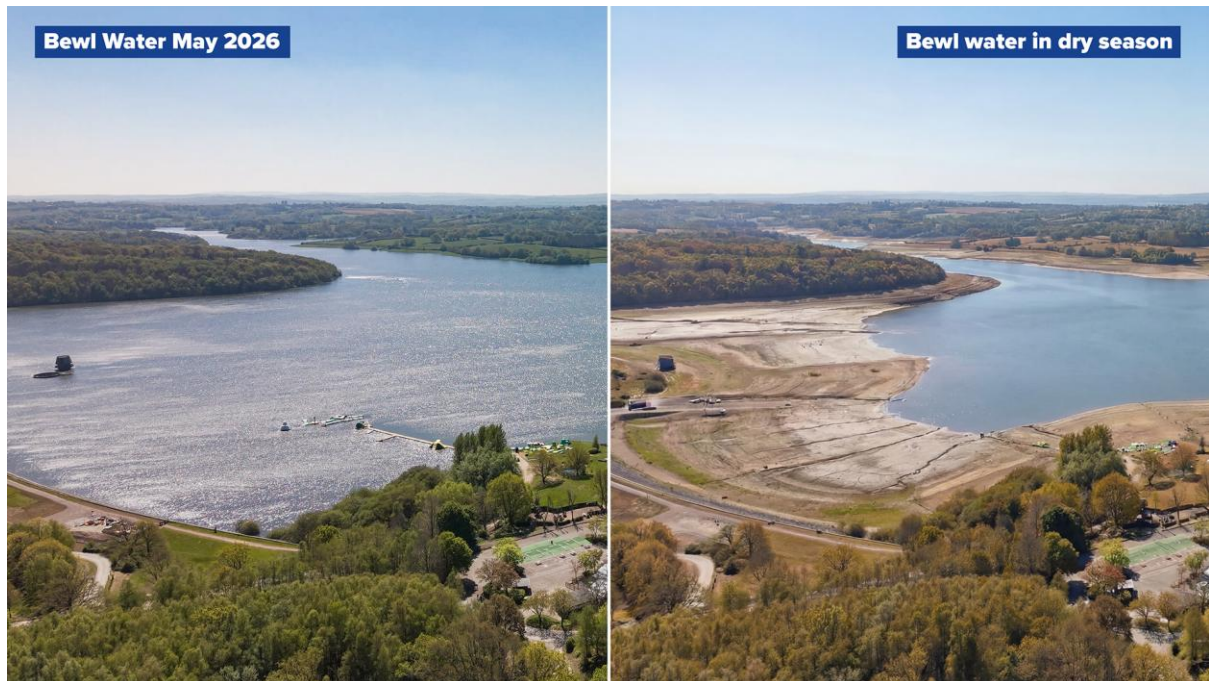
Subject: We're using water faster than nature can replace it 💧



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Water scarcity is real and it's happening on our doorstep.

Did you know? The South East is one of the driest regions in the UK, with less water available per person than you might think.



Where your water comes from

Your water comes from a mix of underground sources called aquifers, as well as rivers and reservoirs. These water sources depend heavily on rainfall to recharge over winter, ready for drier summers. It's a delicate balance, and one that's becoming harder to maintain with changing weather trends.

While [our water sources](#) might look full after lots of rain over winter, you can play an active role in helping to keep water levels stable through the summer.

And when it heats up out there, trends show that water use increases faster than our sources can keep up.



What happens if we do nothing?

As soon as 2030, water demand in the South East could exceed supply. Drier summers are likely to mean more restrictions for everyone. It would mean hosepipe

bans becoming the norm, and closures of things like children's play pools and splash pads right when they matter most.

To help prevent this, we must all play a part to [protect the water we have available](#).

Investing to protect the region's water supply

We're delivering our biggest ever investment programme to protect the region against water shortages now, and in the future. This includes funding new water sources, using new technology to prevent and fix leaks, and building new infrastructure.

In the last year, our team of leakage experts repaired more than 20,700 network leaks and 5,000 leaks on customer supply pipes.

[Watch our video on how our team helps protect water sources](#)



More on ways we're tackling this



Our relationship with water must change

Small changes at home can make a big difference

Together, using water wisely will help rivers and rare chalk streams to thrive. By using less, we can protect the places we love — where we swim, walk, fish and relax.

4 simple swaps you can do today to save water:

- 💧 Turn the tap off while you brush your teeth.
- 💧 Turn the shower off while you soap up. Switch back on to rinse.
- 💧 Fix any dripping taps or pipes you've been putting off.
- 💧 Use the eco setting on your washing machine where you can.





3 longer term changes that protect supplies:

- 💧 Say no to artificial grass or impermeable driveways. They stop rainwater soaking into the ground and can increase pressure on the wastewater system.
- 💧 Install a water butt to water your plants with harvested rainwater.
- 💧 Choose water-efficient appliances and fittings.

[Find more water-saving tips](#)



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