

Noise Management Plan

This plan has been prepared for Storal Nurseries Group in connection with the planning application at Windmill Nursery as a working document which will be reviewed and amended regularly following recommendations of changes resulting from any complaints or incidents involving noise that have been recorded by the nursery manager.

The nursery manager shall implement the noise management plan and ensure this document is available for staff, parents, and all users of the nursery to access and review frequently. This includes recording and informing the facilities team of any arising maintenance issues regarding door latches and seals to main entrances and exits. This noise management plan shall be displayed as rules and guidance for all users of the nursery. All staff and new parents will be given a copy of this document to review prior to attending the nursery to ensure they are mindful of the nursery's location within a residential area.

- A garden schedule shall be established to ensure regulated timed use of the garden.
- It is recommended that a maximum capacity of the garden is limited to 32 children.
- The garden should be used sparingly prior to 9am and not used outside of nursery operating hours.
- The total time spent outside in the garden will generally be limited to two sessions a day for each age group of approximately 30-45mins per session.
- Parents and carers shall be informed of the importance of minimisation of noise when dropping off or collecting children. This will include promotion of travelling to the nursery by foot.
- Staff are trained to be aware of the need to control excessively noisy behaviour and to maintain an acceptable level of noise.
- The behaviour of children in the garden shall be monitored and modified as required by adequately trained staff.
- Outdoor play activities are designed and managed to maintain the children's interest and attention.
- There shall be no use of musical or percussive instruments in the garden.
- There shall be no unsupervised ball games.
- No amplified music shall be played in the garden.
- Although active play is encouraged for the children in the garden, screaming and shouting is not promoted. Fully trained staff shall intervene and distract children if such incidents occur.
- Children shall be supervised at all times, with staff members aware of the surrounding residential properties.
- When a child may become distressed or upset, staff will actively pacify the child to resolve the issue. If this is not possible, crying children will be taken inside the nursery to be comforted to mitigate any excessive noise to surrounding properties.
- Windows should be kept closed where possible during periods of indoor activity.
- A contact number or email should be available to neighbours to facilitate communication and to resolve any issues that may arise in respect of noise occurrences